

Fee Increase effective from 1st August 2024.

Once a year, the government sets the limits for our fee increases and determines the funding we receive to manage your care. This year, they have granted us only a 4% increase in funding and have told us to raise patient fees by an average of 7.76% in an attempt to help with the increasing costs.

Despite this, there is still a funding shortfall and as such this puts more pressure on General Practice and inevitably on patients.

We increased our fees from 1 August 2024. While we understand this fee increase is not welcome news we do appreciate your understanding.

Most importantly, you should not avoid seeking medical help when needed. We do not want you to miss receiving the care you and your whanau need.

- Payment is expected on the day of consultation
- Please ask to speak with the Practice Manager if you have any problems paying, we can set up a payment plan
- Follow-up consultations incur a standard appointment fee (no discount)
- Four hours cancellation notice is required. Missed appointments incur a full fee
- An administration fee of \$10 is applied at the end of the month on all unpaid accounts
- All repeat prescriptions require 3 working days notice
- Materials will incur an additional charge

Enrolling patients

We are back to a full team of GPs, Nurses and Administration staff. We welcome new patients. Please inform your family and friends to register with us if they are looking for a GP. We have an online enrolment form on our website. www.cmed.co.nz/enrol

Daffodil Day 30 August 2024

[Donate \(daffodilday.org.nz\)](http://daffodilday.org.nz)



Repeat Prescriptions

Repeat prescriptions must be requested using your Manage My Health App, please **allow 3 working days** for your script to be available. You must specify your pharmacy of choice when ordering your script.

For **ALL Urgent** scripts please call the practice on 04 801 5228.

Contacting us

Please leave a voice mail message if you cannot get through on our phones during busy times. We clear these regularly.

For General health advice:

Please try these options before phoning us for non-urgent advice

Healthline 0800 611 116

www.healthline.govt.nz

OR

Healthify

www.healthify.nz for reliable patient friendly health information

Have you signed up and activated your ManageMyHealth



Payments

Payment for consultations is required on the day of consultation, including telephone & video consultations, which incur a normal consultation fee.

Winter Wellness

RSV The RSV vaccine Arexvy is now available at the practice to help protect over 60-year-olds against RSV (Respiratory Syncytial Virus). For more information about Arexvy, <https://www.immune.org.nz/vaccine/arexvy>

Shingrix The Eligibility criteria for funded Shingrix (shingles vaccine) has widened. As of 1st July 2024, funded Shingrix vaccines are available for some immunocompromised people aged 18 years and older. Please contact the practice nurse for further information.

FLU We still have Flu vaccines available; it is not too late to be protected. Fully funded Flu immunisations are available for the following people: Anyone aged 65+ **or** Anyone who has an eligible medical condition - call our nurse to see if you are eligible.

Covid-19 You can have a Covid booster vaccine every 6 months or 6 months after you have had the Covid-19 illness. Antiviral medications are still available. We are able to do telephone consultations if you need assistance. These are no longer free and charged at a normal consult fee.

If you are very unwell with Covid-19 please contact us.

Wellbeing Support

Prashan is our Health Improvement Practitioner (HIP) and he is available on Tuesdays, Wednesdays and Fridays for appointments. Prashan can help support you alongside your doctor. Appointments can be in the practice or via phone or video call.

Anna Kyle is our Clinical pharmacist and works in the practice Thursday Mornings and all-day Friday and is available to be booked for complex medication reviews and winter wellness appointments for respiratory patients.

Kogie is our Community Service Worker who can provide support to help you with:

- Physical health or healthy lifestyle
- Emotional health & wellbeing
- Housing & Family/whānau issues
- Social engagement
- Paid work & WINZ
- Money matters
- Managing drug use, drinking or gambling
- Managing medications and medication planning
- Loneliness

Please ask any of our team for further information on any of the

When we are closed...

You can seek medical attention at Wellington Accident & Urgent Medical Centre, 17 Adelaide Rd, Newtown, Wellington (04) 384-4944

Open every day 8am-9pm

AMC WELLINGTON
ACCIDENT & URGENT
MEDICAL CENTRE

Practice Plus online GP Service
Weekdays 5pm to 10pm
Weekends and Public Holidays 8am to 8pm

www.practiceplus.nz



Between the hours of 9 pm – 8 am
Wellington Hospital Emergency
Department, Riddiford St, Newtown

EMERGENCY

Free health advice
when you need it



Healthline
0800 611 116
www.healthline.govt.nz

Facebook & Wi-Fi

We have free Wi-Fi in the waiting room.

We have changed providers so you will need a new password, see our Noticeboard for this.

