

**From Jan 2023 Dr Hui Wang will be based overseas and will provide care via virtual consultations.**

Please use your ManageMyHealth portal to book your video consultation or ring the practice.

**Practical aspects and tips for virtual consultations are as below:**

Fees for all video consultations are the same rate as a face-to-face consultation.

Virtual consultations have limitations with low resolution video.

So please book for an in person consult with another doctor for the following:

1. If acutely unwell with chest pain or shortness of breath.
2. Problems that require a physical examination eg small or difficult areas of the body. In some cases you may send in high resolution pictures the day prior to consult about them via video.
3. ACC injuries new or ongoing. ACC can only cover for consultations done by doctors in New Zealand.

**For video consultations, please ensure:**

- Your device is fully charged and connected to the internet
- Your device's microphone and video are enabled
- You are in a suitably private area.
- If needing translator services, please phone the practice and book an in-clinic appointment and ask for a translator to be booked. Please advise the practice if you have arranged your own translator, as you require a longer appointment

Please feel free to contact our team if you any further questions.